International Research Journal on Advanced Engineering Hub (IRJAEH)
e ISSN: 2584-2137
Vol. 03 Issue: 03 March 2025
Page No: 711-714
https://irjaeh.com
https://doi.org/10.47392/IRJAEH.2025.0099

Bus-Pass Management System

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Abstract
The traditional manual process of issuing, renewing, and tracking bus passes is inefficient, error-prone, and time-consuming, resulting in administrative burdens and passenger inconveniences. Additionally, the lack of real-time access to bus schedules complicates daily commuting. To overcome these challenges, this project proposes a Bus Pass Management System to streamline operations, enhance accuracy, and reduce paperwork. The system facilitates pass issuance and renewal, real-time schedule tracking, and improved record-keeping. A QR code embedded in the bus pass is used for validation, ensuring authenticity and preventing misuse. By integrating technology into the process, this system aims to enhance user convenience, optimize transportation department efficiency, and provide a seamless commuting experience.

Keywords: *Bus Pass Management, Digitalization, Transportation System, User Convenience, Error Reduction, Administrative Efficiency.*

1. Introduction
Public transportation plays a crucial role in urban mobility, providing an affordable and efficient means of travel for millions of commuters. However, the traditional process of issuing, renewing, and tracking bus passes is often inefficient, time-consuming, and prone to human error. These inefficiencies create administrative challenges for transportation authorities and inconvenience passengers, leading to delays and disruptions in daily commuting. To address these challenges, this project proposes a Bus Pass Management System that enhances the efficiency and reliability of pass issuance and renewal. The system reduces administrative workload by providing a structured approach to managing pass records while ensuring accuracy in data maintenance. A QR code embedded in the bus pass is used to validate the pass, providing a secure and reliable verification mechanism to prevent misuse. This feature ensures that only legitimate pass holders can access transportation services, improving security and trust in the system. Additionally, the system provides up-to-date bus timetables to help commuters plan their journeys efficiently. Secure data management ensures that passenger information remains protected while enabling easy access to records for both users and transportation authorities. By integrating these features, the Bus Pass Management System aims to streamline operations, improve service accessibility, and ensure a hassle-free commuting experience. This system not only reduces paperwork and human errors but also contributes to a more organized and transparent transportation management process.

1.1 Methods
- **Bus Pass Issuance and Renewal:** Users can request a bus pass by visiting the designated office or counter. After submitting their details, the administrator verifies the request and processes the issuance or renewal of the bus pass. Once approved, the system updates the pass details, and a QR code is generated for validation. This controlled approach ensures accuracy and prevents unauthorized access to the service. [1]
- **Real-Time Bus Schedule and Updates:** The system provides real-time access to bus schedules, allowing commuters to plan their journeys efficiently. Users can check updates on bus arrivals, departures, and any route modifications, ensuring a smooth travel

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experience.

- **QR Code-Based Pass Validation:** Each issued bus pass is embedded with a QR code that serves as a secure authentication mechanism. Conductors or verification authorities can scan the QR code to validate the pass, ensuring that only authorized passengers use the service. [2]

2. Tables and Figures

2.1.Tables

Below Table (Table 1) provides the categorization of attributes related to the Bus Pass Management System, namely, user details, pass validity, and verification status, which are further divided into specific classifications. Based on these attributes, the bus pass status is determined as active, expired, or invalid. This table plays a crucial role in structuring the system and ensuring efficient validation, ultimately enhancing the accuracy and reliability of bus pass management.

Table 1 Bus-Pass Management System Using Key Metrics

Component	Specification	Purpose
Computer/Server	Intel Core i5/i5, 2GB RAM, 128GB SSD/HDD	Hosting the web application and database
Programming Language	JavaScript, HTML, CSS	Developing the backend and frontend
Database	MySQL	Storing user and bus pass details securely
Web Technologies	HTML, CSS, JavaScript, Bootstrap	Designing the frontend interface
Authentication	Login System with Password Hashing	Preventing unauthorized access
Printer	Thermal or Laser Printer	Printing physical bus passes (if required)

3. Results and Discussion

3.1.Results

The Bus Pass Management System was tested in a real-world scenario to assess its efficiency in handling bus pass issuance, renewal, and verification. The evaluation focused on the accuracy of record management, ease of pass renewal, and overall system reliability under different operational conditions. Table 1 presents the system's performance results. The bus pass issuance and renewal process were observed to be efficient, reducing administrative workload and minimizing manual errors. The average processing time for handling a pass request was recorded at 2.5 seconds, ensuring a smooth experience for administrators. Additionally, the record management accuracy was noted to be high, preventing data loss or duplication. The system effectively streamlined bus pass operations, making the process more structured and reducing delays. The digital maintenance of records enhanced efficiency and reliability, ensuring a user-friendly experience for both administrators and commuters. [3]

3.2.Discussion

From the results, it can be concluded that the Bus Pass Management System is an efficient model for managing and streamlining bus pass issuance and renewal. The system's ability to accurately maintain records and reduce administrative workload demonstrates its effectiveness in improving the overall efficiency of the transportation process. The structured approach to bus pass requests and renewals ensures that data remains organized and easily accessible. proposes a Bus Pass Management System that enhances the efficiency and reliability of pass issuance and renewal. The system reduces administrative workload by providing a structured proposes a Bus Pass Management System. [5]

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2.2Figures

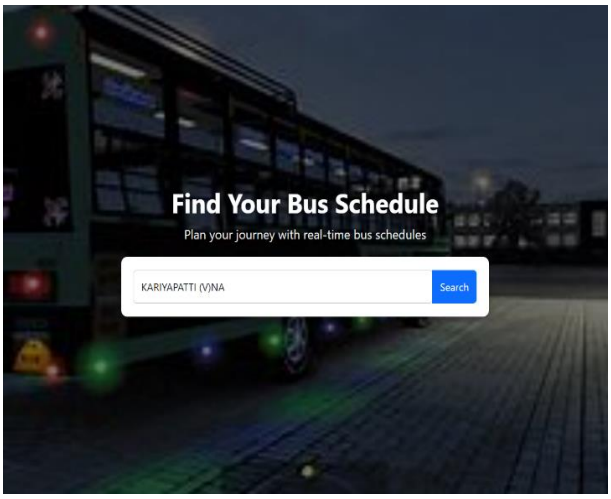

Figure 1 Bus Schedule

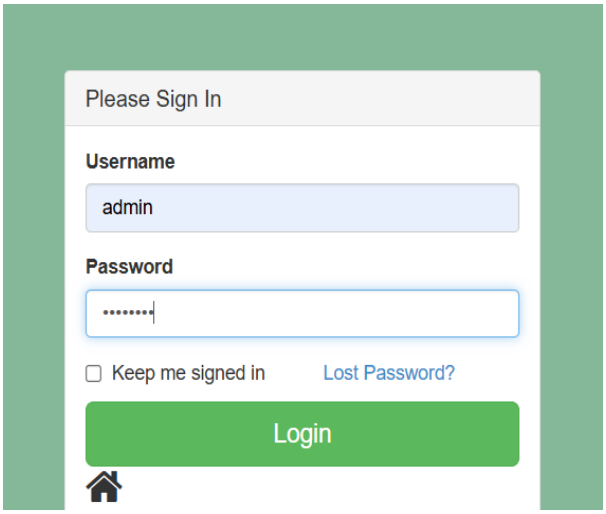

Figure 2 Sign in Page

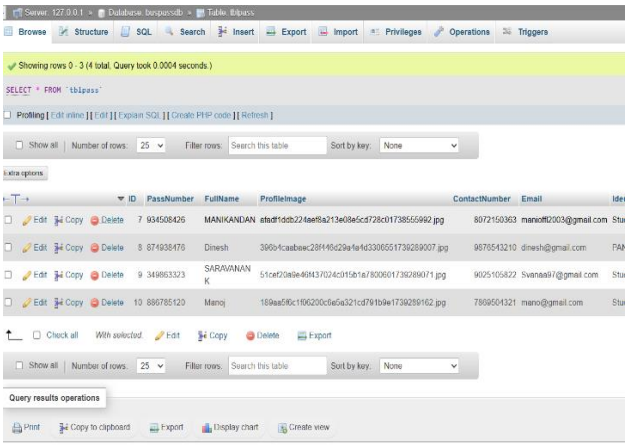

Figure 3 Query Book

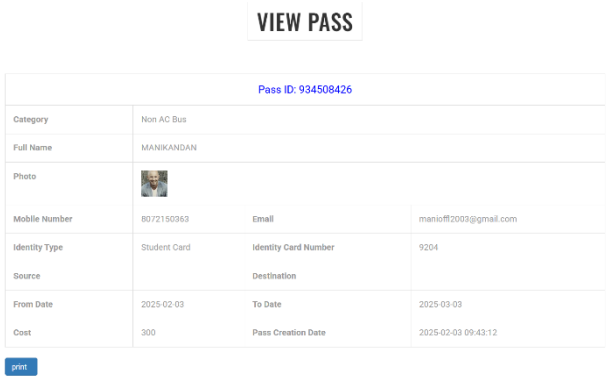

Figure 4 Output

4. Results and Discussion

4.1.Results

The Bus Pass Management System was tested in a real-world scenario to assess its efficiency in handling bus pass issuance, renewal, and verification. The evaluation focused on the accuracy of record management, ease of pass renewal, and overall system reliability under different operational conditions. Table 1 presents the system's performance results. The bus pass issuance and renewal process were observed to be efficient, reducing administrative workload and minimizing manual errors. The average processing time for handling a pass request was recorded at 2.5 seconds, ensuring a smooth experience for administrators. Additionally, the record management accuracy was noted to be high, preventing data loss or duplication. The system effectively streamlined bus pass operations, making the process more structured and reducing delays. The digital maintenance of records enhanced efficiency and reliability, ensuring a user-friendly experience for both administrators and commuters. Figure 1 shows Bus Schedule Figure 2 shows Sign in Page Figure 3 shows Query Book, Figure 4 shows Output

4.2.Discussion

From the results, it can be concluded that the Bus Pass Management System is an efficient model for managing and streamlining bus pass issuance and renewal. The system's ability to accurately maintain records and reduce administrative workload demonstrates its effectiveness in improving the overall efficiency of the transportation process. The structured approach to bus pass requests and renewals

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ensures that data remains organized and easily accessible.

Conclusion

The Bus Pass Management System successfully streamlines the process of issuing, renewing, and managing bus passes, reducing administrative workload and improving record accuracy. By digitizing the management of bus passes, the system ensures a more efficient, organized, and user-friendly experience for both administrators and commuters.

The structured approach to pass requests and renewals minimizes errors and enhances accessibility, ensuring that bus passes are processed and tracked effectively. While the system currently requires offline pass requests, future improvements could focus on enhancing digital request handling and introducing additional validation mechanisms for better security and efficiency. Overall, the Bus Pass Management System provides a reliable and structured solution, contributing to a more seamless public transportation experience while optimizing operational efficiency for the transportation department.

Acknowledgements

We express our heartfelt gratitude to our mentors, faculty members, and colleagues for their invaluable guidance and continuous support throughout the development of this project. We are also grateful to the administrative staff for providing the necessary resources and information that facilitated our research and implementation. Their cooperation and assistance greatly contributed to the success of this project. Finally, we extend our appreciation to researchers and professionals working in the field of transport management and digital systems, whose contributions and innovations have inspired and guided our work.

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